

## Terms of delivery for unloading at 3PL partners of STIHL Tirol

STIHL Tirol GmbH  
HansPeterStihl-Str.5  
A-6336 Langkampfen  
following „STIHL Tirol“

### 1. Scope of application

The provisions stated in the Terms and Conditions of Delivery serve to regulate a smooth logistical process between STIHL Tirol and its suppliers. The delivery conditions apply in addition to the 'General Terms and Conditions of Purchase.

### 2. Booking an unloading date

An appointment must be booked via the Cargoclix portal for all locations (Hellmann Völklingen and Rhenus Monsnov). It is the responsibility of the supplier to have a valid account and to book deliveries. The supplier is responsible for ensuring that a time slot is booked independently by him or the forwarding agent used. Without a Cargoclix booking, acceptance of the goods may be refused.

<https://start.cargoclix.com/de/login/>



### 3. Unloading addresses and times

In addition to the actual production plant, STIHL Tirol has 2 delivery addresses for finished tools and accessories. The postal delivery address stated on our orders must be strictly adhered to. Any consequential costs arising from non-compliance will be charged to the supplier.

a) Unloading address: **Hellmann Worldwide Logistics GmbH & Co. KG**  
**c/o STIHL Tirol GmbH**  
Hans-Großwendt-Ring 2  
66333 Völklingen  
Germany



Working hours for unloadings:

**Monday to friday 7.00 - 17.00 Uhr**

GPS: 49.239853, 6.883868  
phone: +49 6861 5041 22

The driver will be assigned an unloading ramp after registering at the incoming goods department.  
Deliveries may only be made on disposable pallets.

b) Anlieferadresse: **RHENUS Logistics s.r.o.**  
**c/o STIHL Tirol GmbH**  
Prumyslova 377  
742 51 Mosnov  
Czech Republic



Working hours for unloadings:

**Monday to friday 7.00 - 17.00 Uhr**

GPS: 49.681815, 18.106744  
phone: +420 731 175 893  
+420 731 171 805

The driver will be assigned an unloading ramp after registering at the incoming goods department.  
Deliveries may only be made on disposable pallets.

#### 4. Shipping documents

A delivery note must be attached to each delivery in a clearly visible place in duplicate or handed over to STIHL Tirol before unloading the goods.

The delivery note must contain the following data::

- a) Supplier number, name
- b) Consignee
- c) STIHL Tirol order number and order item (ideally incl. EAN128 barcode)
- d) STIHL Tirol material number and description (ideally incl. EAN128 barcode)
- e) Total quantity
- f) Delivery date
- g) Number of packages
- h) Number of items per package
- i) Transport type/ container
- j) Net and gross weight of the total consignment

#### 5. Labelling of goods

Each individual package must bear a label in a clearly visible place with the following data:

- a) STIHL Tirol material number and designation
- b) Quantity per package
- c) Name of the supplier
- d) Order number

By additional agreement, each pallet must also contain the following information

- e) QR-Code (SWN37100)
- f) Label for outer packaging (SWN13678)

Dangerous goods must be labelled in compliance with ADR. If there are any deviations in the labelling, the goods may be refused acceptance.

#### 6. General packaging guidelines

The packaging must be dimensioned to ensure adequate protection of the goods against damage during transport. Detailed regulations are laid down in the 'Regulations on delivery packaging', which are part of these delivery conditions.

#### 7. Delivery condition

Goods, including transport equipment and packaging, will only be accepted in perfect condition. In the case of damaged goods, transport equipment or packaging, we reserve the right to refuse acceptance or to invoice our expenses accordingly. If specific packaging has been agreed with us, changes may only be made with the consent of STIHL Tirol distribution logistics department.

#### 8. Delivery weight

The prescribed load capacity of max. 750 kg per pallet must be strictly adhered to.

#### 9. Delivery dimensions

Max. Dimensions for devices (except batteries UN3480): 215x120x240 cm

Batteries (UN3480): 120x80x110 cm

We are unable to process any dimensions in excess of this. We expressly reserve the right to refuse acceptance or to invoice the costs accordingly in the case of dimensions exceeding this. Special dimensions must be agreed and documented with STIHL Tirol prior to initial delivery.

**10. Delivery quantities**

The agreed maximum quantity according to the palletising instructions must not be exceeded. At the same time, the quantities documented in the freight documents must be adhered to.

**11. Load securing/ minimum requirement transport vehicle**

The supplier undertakes to point out the applicable statutory provisions to the forwarding agents / service providers commissioned by him and, in particular, to ensure that the goods are secured on the lorry and that the lorry driver wears safety shoes. Deliveries with vans are only possible to a limited extent and must be notified to your contact person in advance.

When delivering by container, please note that the empty space between the container door and the first row of pallets must not be empty and must be filled with securing material if necessary.